

# Husain Fazal

Award-winning Solutions Architect, Technical Lead, and Senior Systems Developer, with years of experience leading the design and development of ground-breaking applications in the public sector and healthcare.

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## Professional Experience

### Trillium Health Partners

#### Solutions Architect (September 2021 – Present)

Technical Lead and Solutions Architect in the research and innovation wing of the hospital. Led requirement-gathering sessions with the business areas, solution design, as well as the development of various critical patient-tracking systems.

- Led the team in the design and development of a multi-hospital patient-tracking application, with thousands of patients and the billing of tens-of-millions of dollars (CAD) tracked annually.
- Managed relationships with the business, setting timelines, and translating requirements into technological solutions using bleeding-edge technologies.
- Led the technical team and junior developers in the implementation of hospital-supporting software.
- Designed, implemented, and monitored the organization's Azure infrastructure and network architecture.

#### Senior Systems Developer (August 2019 – September 2021)

Led the web development team through the COVID-19 pandemic, by meeting with the key business areas, and subsequently designing and developing dozens of hospital-facing web applications, while coaching the Junior Developers on the team.

- Collaborated with hospital departments (including surgical, emergency), gathering requirements, designing, & developing 30+ applications (see Project Portfolio at <https://husain.fazal.ca>), including several in response to COVID-19.
- Led the team from a 30% security compliance rating to a 99% security compliance rating over first 12 months in role (addressing vulnerabilities, patches, re-architecture).
- Scored, ranked, and participated in the in-person evaluation of three RFPs.
- Architected, built, and migrated the existing on-premises SharePoint farms (to 2019), addressing and future-proofing all known vulnerabilities, and performance issues.
- Issued thousands of Canadian tax receipts for Trillium Health Partners (and certain affiliates) employees for the 2018-2021 tax seasons without incident.
- Responsible for the resolution of tier-3 incidents, on a 24x7 on call support.

#### SharePoint Developer (May 2017 – August 2019)

Responsible for corporate intranet up-keep, daily resolution of incidents and service requests, the development of new internal-facing applications for the hospital, as well as the maintenance and expansion of legacy applications.

- Led consolidation of corporate intranets (SharePoint 2007, WebSphere) into a SharePoint 2013 environment, retaining over \$100,000 in vendor fees.
- Led the design, architecture, and development of a cardiology patient management system, producing hundreds of thousands of patient reports.

### Government of Ontario – Treasury Board Secretariat

#### Lead Developer (June 2014 – May 2017)

Primary developer of the Treasury Board Secretariat's Enterprise unit, specializing in the development of innovative web applications.

- Led development of award-winning applications, used by the Premier, Ministers, and Lieutenant Governor of Ontario, to track and approve Ontario bills digitally.
- Ran approximately twenty accessibility (AODA) application audits.
- Created multiple user-experience focused systems in SharePoint, tracking hundreds of millions of dollars in various legislative committees as well as the Provincial IT procurement system, tracking \$100 million in procurement requests annually.
- Produced an internal web-billing system, generating an average of \$5.5 million (CAD) in revenue annually with accountable billing reports.

## Education & Certifications

### Bachelor of Technology in Software Development

Seneca College of Applied Arts and Technology  
Graduated with Honours in 2014

### ITIL 4 Foundation Certification

Achieved in 2021

### Certified ScrumMaster

Achieved in 2021

### Microsoft Certified: Azure Fundamentals

Achieved in 2021

### Lean Six Sigma Yellow Belt Certification

Achieved in 2021

## Key Skills

- Award-winning customer service and business relations skills.
- Technical team leadership and coaching skills.
- Agile development methodologies, software/API design and development, following the software development lifecycle (SDLC), and application architecture design.
- Senior development experience with JavaScript, C#/ASP .NET 4-6 & Core, HTML5/CSS (with responsive design), SPAs.
- Extensive SharePoint development and administration experience (SPFx, Nintex, REST, CAML, add-ins, branding, InfoPath, PowerShell and client-side applications) with SharePoint 2007-2019, M365/Online.
- Database design and administration (SQL).
- Designing, administering, and monitoring Microsoft Azure environments.
- Accessibility-first design for full AODA compliance and understanding.

## Awards

### Better Together Award

Trillium Health Partners - 2021

Awarded for answering the call of duty by going above and beyond during the COVID-19 pandemic.

### Service Excellence Award

Trillium Health Partners - 2019

Awarded for providing the highest level of service to partners, patients, families, and staff for various projects at THP.

### Amethyst Award

Government of Ontario - 2017

Awarded for using digital innovation and "disruption" to introduce new concepts and practices to improve service delivery to the Ontario Public Sector.

### Award for Brilliance in Innovation

Treasury Board Secretariat IT Cluster - 2017

Awarded for excellence in creativity, innovation, and resourcefulness as an individual resource.